

underwritten by aetna

IMPORTANT

MANDATORY STUDENT HEALTH INSURANCE REQUIREMENT

The University of Arizona <u>mandates</u> that all international students on non-immigrant visas (degree and non-degree seeking, resident or non-resident tuition) be enrolled in the Student Health Insurance Plan, unless one qualifies for an exemption. You will be automatically enrolled and billed the appropriate premium through the UA Bursar's office in future semesters (each fall & spring) within 3 business days of showing registration units.

<u>January 23, 2019</u> is the last day of the spring open enrollment. This is the <u>last day</u> to arrange for the installment plan, or request an exemption from being enrolled for the Student Health Insurance Plan.

To review benefits or arrange to do installments, please visit http://www.health.arizona.edu/. At the top of the screen select "Fees & Insurance" scroll down and select "Student Health Insurance" link.

<u>To view exemption instructions</u>, select **"Fees & Insurance"**, scroll down and select **"International Student"**, then select the **"Exemptions"** link.

If you have any questions after reviewing the information on-line, please notify our office by:

- Email chs-insurance@distribution.arizona.edu
- Call (520) 621-5002 or
- Stop by our office, we are located on the second floor of the UA Campus Health Service

Health insurance in the US can be very confusing, be sure to review the information and contact us if you have any questions.

Insurance ID card: Cut out and keep it with you in case of a medical need. Insurance ID Cards are available to print out within 20 business days of registering for units. Go to <u>aetnastudenthealth.com</u>. Select "The University of Arizona" from the drop down menu, click on "View Your School" and select the "Get Your ID Card" link. If an error message appears, and you verified your enrollment through UAccess, try again in 5-7 days. You may request a card to be mailed to you by calling Aetna 866-376-7450.

Please print your name and 8 digit student ID number on the ID card below.



Aetna Student Health Student Health Insurance Plan

The University of Arizona Policy #697442

Student Name:

ID #:

Effective Period: 2018-2019 eff. 1/1/2019

This temporary card is for identification only. It is not a guarantee of benefits. Pre-certification required. See referral requirements.

A REFERRAL IS REQUIRED FOR ALL SERVICES OUTSIDE OF CAMPUS HEALTH SERVICE

Call 866-376-7450 for Aetna Student Health Customer Service

Call 520-621-9202 for UA appointment

Call 520-621-5270 for UA referral line

Call 520-570-7898 for UA after-hours medical assistance

Call 520-621-5002 for UA insurance office

Pre-certification Requirement: Prior notification is required

At least 3 business days prior to all non-emergency hospital admissions Within 1 business day following an emergency admission

Note: Preferred Providers are independent contractors and are neither employees nor agents of The University of Arizona, Aetna Student Health, or Aetna Life Insurance Company.

Send Claims to: Aetna Student Health

P. O. Box 981106, El Paso, TX 79998